



## Manager, Infrastructure Planning

### E-COMM 9-1-1

#### Vancouver, BC

With a commitment to innovation, excellence, and growth, the Manager, Infrastructure Planning leads EComm 9-1-1's IT infrastructure initiatives and strategic planning to ensure the seamless operation of its technology landscape. In this newly created role, the Manager will report to the Director of Information Management & Information Technology and will primarily be responsible for the successful planning, delivery and integration of the information technology ecosystem into all Technology Services Infrastructure projects in support of Infrastructure Operations and Technology Services asset management. The Manager will support the strategic planning, asset management and budgets to ensure efficient and sustainable infrastructure operations. The Manager will be an established, supportive and collaborative leader with the ability to build, mentor, coach and lead a team of IT professionals.

The ideal candidate will have a vision for how strategically planned and managed technology infrastructure can provide stability, flexibility and scalability in a complex, 24/7 operation. The Manager, Infrastructure Planning will be a technically adept IT professional with demonstrated people leadership skills and the proven ability to drive excellence and enable solutions to meet the goals of a service driven organization. Additionally, the incumbent will have a track record of outstanding customer-service and relationship management, a reputation as a skillful communicator, and the proven ability to develop, plan and deliver mission critical initiatives on time and on budget.

The targeted salary range for this position is \$107,000 - \$141,000 annually, supplemented by a competitive total rewards package.

If this is the next step in your professional career, please visit our website and submit your resume to **Jennifer Madden** and **Suchin Pawa** at [www.pfmsearch.com](http://www.pfmsearch.com).

*As a condition of employment at E-Comm, the required Police Security Clearance applicable to the position must be acquired and maintained. The minimum residency in Canada to qualify for this position, as established by law enforcement partner agencies, is 5 years. To qualify for this process, a candidate may be either a Canadian Permanent Resident or Canadian Citizen. We regret any candidates under Visitor or Work Visas are not eligible for consideration.*

*E-Comm is the first point of contact for 9-1-1 callers in 25 regional districts in British Columbia, handling over 2 million 9-1-1 calls a year (99 per cent of B.C.'s 9-1-1 call volume). E-Comm also provides dispatch services for police and fire departments and operates the largest multi jurisdictional, tri service wide area radio network in the province used by police, fire and ambulance personnel throughout Metro Vancouver and parts of the Fraser Valley. Established in 1997 under the provincial Emergency Communications Corporations Act, E-Comm is owned by the municipalities and public safety agencies it serves. E-Comm is recognized nationally as an industry leader whose defining mission is to help save lives, protect property, and to build partnerships that help create safer communities in British Columbia.*

**E-Comm 9-1-1**  
Helping to Save Lives and Protect Property



**PFM**  
EXECUTIVE SEARCH

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